

Semantics-Aware Shilling Attacks against collaborative recommender systems via Knowledge Graphs

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Abstract. Several domains have widely benefited from the adoption of Knowledge graphs ($\mathcal{KG}s$). For recommender systems (RSs), the adoption of $\mathcal{KG}s$ has resulted in accurate, personalized recommendations of items/products according to users' preferences. Among different recommendation techniques, collaborative filtering (CF) is one the most promising approaches to build RSs. Their success is due to the effective exploitation of similarities/correlations encoded in user interaction patterns. Nonetheless, their strength is also their weakness. A malicious agent can add fake user profiles into the platform, altering the genuine similarity values and the corresponding recommendation lists. While the research community has extensively studied $\mathcal{KG}s$ to solve various recommendation problems, sufficient attention was not paid to the possibility of exploiting $\mathcal{KG}s$ to compromise the quality of recommendations. $\mathcal{KG}s$ provide a rich source of information for item representation and recommendation that can dramatically increase the attackers' knowledge about the victim recommendation platform. To this end, this article introduces a new attack strategy, named semantics-aware shilling attack (*SAShA*), that leverages semantic features extracted from a knowledge graph. *SAShA* provides the semantics-aware variant of three state-of-the-art attack strategies: *Random*, *Average*, and *BandWagon*. These improved attacks can exploit graph relatedness measures, i.e., *Katz* and *Exclusivity*-based, computed considering 1-hop and 2-hops of graph exploration. We performed an extensive experimental evaluation with four state-of-the-art recommendation systems and two well-known recommendation datasets to investigate the effectiveness of *SAShA*. Since the semantics of relations has a crucial role in $\mathcal{KG}s$, we have also analyzed the impact of relations' semantics by grouping them in various classes. Experimental results indicate the benefit of embracing $\mathcal{KG}s$ in favor of the attackers' capability in attacking recommendation systems.

Keywords: Recommender Systems, Collaborative Filtering, Security, Semantic Web Technologies, Knowledge Graphs

1. Introduction

The advent of Knowledge Graphs ($\mathcal{KG}s$) has definitely changed the way structured information is stored. Developed to make the Semantic Web a concrete idea, it has become much more than that. The core idea of building a semantic network in which information is represented as directed labeled graphs (RDF graphs) is disarmingly simple. Nevertheless,

thanks to the possibilities it paves, it has been welcomed with several promises and expectancies. Complete interoperability, the ability to link knowledge across domains, the possibility to exploit Logical inference and proofs are just a few of them. In numerous domains, the exploitation of the Knowledge Graph information has become the norm. Thanks to the appearance of wide-ranging Linked Datasets like DBpedia and Wikidata, we have witnessed the flourishing of novel techniques in several research fields, like Machine Learning, Information Retrieval, and Recommender Systems. To date, Recommender Systems

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(RSs) are considered the focal solution to assist users' decision-making process. Since the volume of the available products on the Web (in which we also consider multimedia content and services) overwhelms the users, RSs support and ease the decisional process. Among them, collaborative filtering (CF) recommendation techniques have shown very high performance in real-world applications (e.g., Amazon [1]). Their rationale is to analyze products experienced by similar users to produce tailored recommendations. Algorithmically speaking, they take advantage of user-user and item-item similarities. Regrettably, malicious users may want to jeopardize the operation of the recommendation platform. For example, they might be a rival company or agents who want to increase (or decrease) the visibility of a particular product. Whatever they are motivated by, the problem is that these similarities are vulnerable to the insertion of fake profiles. This kind of attack is called the *shilling attack* [2], which aims to *push* or *nuke* the probabilities to recommend an item. The malicious agent (or adversary) can rely on an extensive list of techniques to conduct the attack. Researchers and companies have classified them into two broad categories [3]: *low-knowledge* and *informed* attack strategies. In the former attacks, the adversary has poor system-specific knowledge [4, 5]. In the latter, the attacker has an accurate knowledge of the recommendation model and the data distribution [4, 6].

Interestingly, despite the astonishing spread of knowledge graphs, little attention has been paid to knowledge-aware strategies to mine RS's security. In a Web always composed of unstructured information, \mathcal{KG} s are the pillars of the Semantic Web. They have become increasingly important as they can represent data employing a flexible and interoperable semantic graph data structure. Several well-known tools have been built on \mathcal{KG} s, like IBM Watson [7], public decision-making systems [8], and advanced machine learning techniques [9–11]. Additionally, the Linked Open Data (LOD) initiative¹ has given birth to a broad ecosystem of linked data datasets known as LOD-cloud². These \mathcal{KG} s provide comprehensive information on numerous knowledge domains. Consequently, if a malicious agent decides to attack one of these domains, items' semantic descriptions would be inestimable.

In the research study at hand, we have investigated the possibility of improving an attack's efficacy by

leveraging semantic knowledge. One major contribution of the work is exploiting publicly available information obtained from \mathcal{KG} to generate more influential fake profiles to threaten CF models' performance. The resulting attack strategy is named semantics-aware shilling attack *SAShA*. Beyond the definition of *SAShA* strategy, the work extends state-of-the-art shilling attack approaches such as *Random*, *BandWagon*, and *Average* profiting from semantic knowledge. Remarkably, the attacks' semantics-enhanced variants only rely on publicly available information without supposing any additional knowledge about the system.

The core idea is to reformulate the attacks with the rationale of taking into account the semantic similarity between the target item with the other items in the catalog. The intuition of the approach is that semantic similarity (or, more broadly, semantic relatedness) can safely suffice the lack of the system's knowledge to craft natural and coherent fake profiles. These profiles are indistinguishable from the real ones, and they effortlessly enter the neighborhood of users and items.

In a previous exploratory study, *Random*, *Love-Hate*, and *Average* attacks were modified to consider the cosine vector similarity between the semantic description of items. The limitation of that approach is essentially twofold: it only considers the 1st-hop exploration of the graph (i.e., binarizing the semantic features), and it only considers cosine similarity, which is not particularly suited to bring out semantic relatedness. Here, we have overcome these limitations. On the one hand, we have explored the \mathcal{KG} until the 2-hop, providing a much more in-depth investigation of semantic descriptions' role for this task. Given the required high computational effort, we hope this study provides the interested reader a complete awareness of the potential and the limitations of the approach. On the other hand, we went beyond the famous (but semantics-unaware) cosine similarity, and we have considered *Katz centrality* and *Exclusivity-based relatedness*. Finally, to provide a more fine-grained analysis, we have grouped the semantic relations into three classes: ontological, categorical, and factual relations.

In detail, this study extends the state-of-the-art approach for the integration of semantics in the shilling attacks [12] in numerous directions:

1. two novel graph topological and semantic approaches to build the set of products from which the adversary can craft the fake profiles;
2. an extensive study of the efficacy of the attack considering a two-hops graph exploration, and in-

¹<https://data.europa.eu/euodp/en/linked-data>

²<https://lod-cloud.net/>

1 involving a state-of-the-art deep neural recommen-
2 dation model;

- 3 3. a novel semantic shilling attack strategy based on
4 *BandWagon* strategy;
- 5 4. a deeper discussion of the experimental results in-
6 volving several dimensions: number of explored
7 hops, type of considered relation, recommenda-
8 tion model, amount of injected fake profiles, and
9 dataset;
- 10 5. the publication of the full experimental frame-
11 work and the pre-processed datasets that can be
12 used, out-of-the-box, for further investigations.

13 Since the study analyzed several aspects, the inves-
14 tigation can be summarized to address the following
15 research questions to provide a general overview:

- 16 **RQ1** Can relatedness-based measures along with pub-
17 lic available semantic information be employed to
18 develop more effective shilling attack strategies
19 against recommendation models?
- 20 **RQ2** Can we assess which is the most impactful type
21 of semantic information?
- 22 **RQ3** Is multiple hops exploration of a knowledge
23 graph more effective than single-hop exploration
24 to create coherent fake profiles?
- 25 **RQ4** What are the recommendation algorithms that
26 suffer more for semantics-aware attacks?

27 We have carried out extensive experiments (approx-
28 imately 1440 experiments) to evaluate the impact of
29 proposed attacks against the recommendation models.
30 To this end, we have exploited two real-world recom-
31 mender systems datasets (`LibraryThing` and `Yah-
32 oo!Movies`). Experimental results sharply indicate
33 that \mathcal{KG} information is a valuable source of knowl-
34 edge that improves attacks' effectiveness. Moreover,
35 the adoption of semantic relatedness measures can un-
36 leash the full potential of the semantics-aware attacks.

37 The remainder of the paper proceeds as follows.
38 In Section 2, we provide an overview of the state-of-
39 the-art of recommendation models and shilling attacks.
40 Section 3 describes the proposed approach (*SAShA*),
41 introduces the semantic relatedness measures, and for-
42 malizes the semantic attack strategies. Section 4 fo-
43 cuses on the experimental validation of the proposed
44 attack scenarios. We also provide an in-depth discus-
45 sion of the experimental results analyzing the several
46 dimensions of the study. Finally, in Section 6, we draw
47 some conclusions and introduce the open challenges.

2. Related Work

1 In this section, we focus on related literature on the
2 foundations of recommendation models, the integra-
3 tion of Knowledge Graphs (\mathcal{KG} s) in RSs, and the se-
4 curity of collaborative filtering models.

2.1. Recommender Systems

5 Recommender Systems (RS) are the pivotal techni-
6 cal solution in different online systems nowadays to
7 assist users with many over-choice challenges by fil-
8 tering out important information out of a large amount,
9 according to user's tastes and preferences. From a
10 technical point of view, a recommendation problem
11 can be stated as finding a utility function to automati-
12 cally predict how much users will like unknown items.

13 **Definition 1** (Recommendation Problem). *Let \mathcal{U} and*
14 *\mathcal{I} denote a set of users and items in a system, respec-*
15 *tively. Each user $u \in \mathcal{U}$ is related to \mathcal{I}_u^+ , the set of*
16 *items she has consumed, or her user profile. Given a*
17 *utility function $g : \mathcal{U} \times \mathcal{I} \rightarrow \mathbb{R}$ a **Recommendation***
18 ***Problem** is defined as*

$$29 \forall u \in \mathcal{U}, i'_u = \underset{i \in \mathcal{I}}{\operatorname{argmax}} g(u, i)$$

30 where i'_u denotes an item not consumed by the user u
31 before. We assume that preference of user $u \in \mathcal{U}$ on
32 item $i \in \mathcal{I}$ is encoded with a continuous-valued prefer-
33 ence score $r_{ui} \in \mathcal{R}$, where \mathcal{R} represent the set of (u, i)
34 pairs for which r_{ui} is known

35 The major class of recommendation models in-
36 clude content-based filtering (CF), collaborative filter-
37 ing (CBF), and hybrid thereof [13, 14]. CBF models
38 build a profile of user interests based on the content
39 features of the items preferred by that user (liked or
40 consumed), characterizing the nature of her interests.
41 The item features can include a full range of avail-
42 able information including editorial metadata (genre,
43 emotion, instrumentation) and user-generated content
44 (tags, labels) [15], features extracted from the audio
45 and visual signals directly [16], and semantic informa-
46 tion collected from a knowledge graph [17].

47 On the other hand, CF models compute recommen-
48 dations based on similarities in interaction/preference
49 patterns of like-minded users. Collaborative recom-
50 menders are mainstream academic and industrial re-
51 search due to their state-of-the-art performance, achieved

when a sufficient amount of preference data, either explicit, e.g., ratings, or implicit, e.g., previous clicks and check-ins, are available. Different CF models developed today can be classified according to memory-based and model-based. Memory-based models compute recommendations exclusively based on correlations in interactions across users (user-based CF [18, 19]) or items (item-based CF [19, 20]), while model-based approaches compute a model — typically a machine learning model — that can be queried in the production phase to generate recommendations for a given user profile. A famous example of model-based CF methods is the matrix factorization (MF) method that learns a latent representation of items and users, aka a latent factor model (LFM), whose linear interaction can explain an observed feedback [21]. There are several MF variations proposed in the literature, such as PMF and BNMF. These methods essentially encode the complex relations between users and items into a small number of shared hidden factors, where their dot product drives the predictions. A major drawback of MF approaches, however, lies in their linearity. To address this concern, a recently popularized trend in the community of recommender systems (RS) is using deep neural architectures with deep neural networks (DNNs) that are capable of modeling the non-linearity in data through nonlinear activation functions. The power of DNN is exploited in modern RS to capture complex interaction patterns between users and items and ultimately to better judge users' preferences.

2.2. Knowledge-aware Recommender Systems (KaRSs)

All of us have witnessed the astonishing performance of recommendation systems. However, few know that, often, the recommendation algorithms struggle to optimize the model. Despite the number of transactions being massive, the number of per-user interactions is usually very scarce. Over the years, the recommendation system designers relied on additional sources of information to overcome this limitation. Nowadays, modern RSs exploit various side information such as metadata (e.g., tags, reviews) [22], social connections [23], image and audio signal features [24], and users-items contextual data [25] to build more in-domain [17] (i.e., domain-dependent), cross-domain [26], or context-aware [27, 28] recommendation models. Among the diverse information sources, what is, likely, the most relevant source is Knowledge Graphs (\mathcal{KG} s). A \mathcal{KG} is a heterogeneous network

that encodes multiple relationships, edges, nodes, and links items at high-level relationships, making them a strong item representation technique. Thanks to the heterogeneous domains that \mathcal{KG} s cover, the design of knowledge-based recommendation systems has arisen as a specific research field of its own in the community of RSs, usually referred to by Knowledge-aware Recommender Systems (KaRS [11, 29]). This research community combines the most advanced machine learning techniques with state-of-the-art knowledge representation paradigms. This blending of skills and ideas has generated several advancements in the recommendation [30], knowledge completion [31], preference elicitation [32], user modeling [33] research, and thus produced a vast literature. A comprehensive review of the field would require a separate and specific paper; however, we can still provide an overview of the most advanced (or particularly representative) contributions. To help the reader orient herself in the literature, we follow three distinct lines: impacted research fields, recommendation techniques, and data sources. In recent years, the Knowledge-aware Recommender Systems have been particularly impactful for several research domains:

- **\mathcal{KG} /Graph-embeddings** [34–40], where the latent representation of semantic knowledge enables novel and diverse applications;
- **Hybrid Collaborative/Content-based recommendation** [30, 35], exploiting the \mathcal{KG} information to suffice the lack of collaborative information and to improve the performance;
- **Knowledge-completion, link-prediction, knowledge-discovery** [31, 40–46], where the topology of the knowledge graph and the graph embeddings helped to improve the overall quality of the knowledge base;
- **Knowledge-transfer, cross-domain recommendation** [26, 47, 48], where the \mathcal{KG} s allow to find semantic similarities between different domains;
- **Interpretable/Explainable-recommendation** [30, 49–52], with \mathcal{KG} being a backbone for understanding the recommendation model and providing human-like explanations
- **User-modeling** [33, 53–55], since the resource descriptions can drive the construction of the user profile;
- **Graph-based recommendation** [56–61], where the topology-based techniques have met the semantics of the edges/relations, and the ontological classification of nodes (classes);

- 1 – **The cold-start problem** [26, 62–64], since the $\mathcal{KG}s$
- 2 can overcome the lack of collaborative information;
- 3 – **The content-based recommendation** [65, 66] that
- 4 solely relies on \mathcal{KG} and still produces high-quality
- 5 recommendations.

6 All the former advances have been shown to enhance

7 the recommendation quality or the overall user expe-

8 rience. Although the algorithms differ on many levels,

9 we can still classify recommendation techniques into

10 two broad approaches:

- 11 – **Path-based** methods [56–58, 61, 67, 68], which em-
- 12 ploy paths and meta-paths to estimate the user-item
- 13 similarities or the nearest items;
- 14 – **KG embedding-based** techniques [28, 30, 36, 56,
- 15 69, 70], which leverage \mathcal{KG} embeddings (usually
- 16 obtained through matrix factorization or neural net-
- 17 work encoding) for items' representation.

18 Finally, we focus on the Knowledge Graphs data

19 sources. The availability of a myriad of $\mathcal{KG}s$ is a de-

20 finite advantage of Knowledge-aware Recommender

21 Systems. Thanks to the Linked Data initiative, to-

22 day, we can benefit from 1,483 different $\mathcal{KG}s$ con-

23 nected in the so-called Linked Open Data Cloud³.

24 $\mathcal{KG}s$ can be general-purpose, or domain-specific like

25 Academia/Industry DynAmics (AIDA) [71]. How-

26 ever, most of the contributions concentrate on a short-

27 list of $\mathcal{KG}s$ with a peculiar characteristic: being an

28 encyclopedic \mathcal{KG} . Those $\mathcal{KG}s$ share the same on-

29 tology and the same schema across multiple do-

30 mains, giving access to a wide-spread knowledge

31 at the same development cost required for a sin-

32 gle domain. The most appreciated $\mathcal{KG}s$ of this spe-

33 cial class undoubtedly are DBpedia [72, 73], Wiki-

34 data [74, 75], Yago [76] (the 4th release [77] also sup-

35 ports RDF* [78]), FreeBase [79], Satori⁴⁵ [80, 81],

36 NELL [82], Google's Knowledge Graph⁶, Facebook's

37 Entities Graph⁷, Knowledge Vault [83], Bio2RDF [84].

2.3. Security of Recommender System

41 Collaborative filtering recommender systems are

42 commonly employed on online platforms, e.g., Ama-

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45 ³<https://lod-cloud.net/datasets>

46 ⁴<https://searchengine.land.com/library/bing/bing-satori>

47 ⁵<https://blogs.bing.com/search/2013/03/21/understand-your-world-with-bing>

48 ⁶<https://blog.google/products/search/introducing-knowledge-graph-things-not/>

49 ⁷<https://www.facebook.com/notes/facebookengineering/under-the-hood-the-entitiesgraph/10151490531588920/>

1 zon⁸, eBay⁹, Netflix¹⁰. The rationale is to ease the cus-

2 tomer navigation across the catalog based on the so-

3 called “word-of-mouth”, i.e., a user might like what

4 other people like and dislike. However, the openness

5 of these systems has shown to be a possible point of

6 failure. Indeed, malicious users, the *adversaries*, can

7 meticulously craft fake profiles to poison the data and

8 alter the recommendation behavior toward malicious

9 goals [85–87]. An adversary may execute a **shilling at-**

10 **tack** (injects malicious profiles) to achieve a whole dif-

11 ferent set of objectives. To name a few, she may want

12 to demote competitor products [4], misuse the under-

13 lying recommendation system [2], or increase the rec-

14 ommendability of specific products [88, 89].

15 A standard categorization of shilling attacks con-

16 siders the adversary's knowledge to mount the attack,

17 the adversary's goal, and the number of added pro-

18 files [3, 90]. According to the adversary's knowledge, a

19 shilling attack can be a *low-knowledge* or an *informed*

20 attack. The former class indicates a limited amount

21 of available data information accessible by the adver-

22 sary [4, 5]. The latter class assumes a higher knowl-

23 edge of dataset information, such as the rating distribu-

24 tion. In this case, the adversary might be able to craft

25 more effective profiles [4, 85]. Regarding the adver-

26 sary's goal, the adversary might alter the recommender

27 to *push* or *nuke* the recommendability of a product, or

28 a class of products, named *target items*. Push attacks

29 aim to increase the targeted item's appeal, while nuke

30 attacks aim to lower their recommendation frequency.

31 Also, shilling attacks can be categorized based on the

32 number of fake profiles added to the system. A com-

33 mon approach to measuring the granularity of attack

34 is to measure the percentage of added profile over the

35 total number of regular users in the systems [5, 91].

36 The research works on shilling attacks explored two

37 main research perspectives: proposing and investigat-

38 ing attack strategies with their effects on the recom-

39 mendation performance [4, 91–93] and exploring de-

40 fensive mechanisms [87, 94–98].

41 A typical characteristic of the first line of research

42 on shilling attacks is that the adversary's knowledge

43 is related only to the recommender system's user-

44 item interaction matrix. Furthermore, Anelli et al. [12]

45 demonstrate that publicly available \mathcal{KG} improves ad-

46 versary's efficacy, also in the case of *low-informed* at-

47 tacks. In this work, we extend the *SASHA* framework

48 ⁸<https://www.amazon.com/>

49 ⁹<https://www.ebay.com/>

50 ¹⁰<https://www.netflix.com/>

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to verify the possible improvement of the adversary’s efficacy when processing the \mathcal{KG} information with semantic similarity measures.

Note that this work focuses on shilling attacks, which are hand-engineered strategies to study recommender systems’ security. This research line is different from machine-learned data poisoning attack [99–103] and adversarial machine-learned attacks [89, 104–106], recently surveyed by Deldjoo *et al.* [107]. Indeed, those attacks study the security of recommendation systems when adversaries adopt optimization techniques to create a minimal perturbation able to fail the recommendation performance.

3. Proposed shilling attack approach

This section introduces the reader to the notations and formalisms that may help understand the design of shilling attacks against targeted items integrating information obtained from a knowledge graph (\mathcal{KG}). First, we focus on categorizing the predicates in a \mathcal{KG} and formalizing the semantic features extraction considering a single- and double- hop exploration of the \mathcal{KG} (Section 3.1). Hence, the adopted relatedness measures are summarized (Section 3.2). Then, we present an overview of shilling attack notation (Section 3.3), and, finally, semantics-aware extensions to various widespread shilling attacks, namely: *Random*, *Average*, and *BandWagon* attacks in Section 3.3.1.

3.1. Knowledge Graph Content Extraction

A knowledge graph is a structured repository of knowledge, designed in the form of a graph, that encodes various kinds of information:

- **Factual.** General statements as *Rika Dialina was born in Crete* or *Heraklion is the capital of Crete* that describe an entity by using a controlled vocabulary of predicates that connect the entity to other entities (or literal values);
- **Categorical.** These statements connect the entity to a particular category (i.e., the categories associated with a Wikipedia page). Often, categories are in turn organized as a hierarchy;
- **Ontological.** These are formal statements that describe the entity’s nature and its ontological membership to a specific class. Classes are often organized in a hierarchical structure. In contrast to categories, sub-classes and super-classes are connected through IS-A relations.

In a knowledge graph, we can express statements through triplets $\sigma \xrightarrow{\rho} \omega$, with a *subject* (σ), a *predicate (or relation)* (ρ), and an *object* (ω). There are several ways to transform the knowledge coming from a knowledge graph into a feature. We have chosen to represent each distinct path as an explicit feature [30]. In the next section, it will be clear why it is convenient. Given a set of items $I = \{\mathcal{I}_1, \mathcal{I}_2, \dots, \mathcal{I}_N\}$ in a collection and the corresponding triples $\langle i, \rho, \omega \rangle$ in a knowledge graph, the set of 1-hop features is defined as $1\text{-HOP-F} = \{\langle \rho, \omega \rangle \mid \langle i, \rho, \omega \rangle \in \mathcal{KG} \text{ with } i \in I\}$.

In an analogous way we can identify 2nd-hop features. By continuing the exploration of \mathcal{KG} we retrieve the triples $\omega \xrightarrow{\rho'} \omega'$, where ω is the *object* of a 1st-hop triple and the *subject* of the next triple. The double-hop *predicate* is denoted by ρ' and the *object* is referred as (ω'). Therefore, the overall feature set is defined as $2\text{-HOP-F} = \{\langle \rho, \omega, \rho', \omega' \rangle \mid \langle i, \rho, \omega, \rho', \omega' \rangle \in \mathcal{KG} \text{ with } i \in I\}$. Given the current definition, 2nd-hop features also contain heterogeneous predicates (see the previous classification of different kinds of statements). To make it possible to analyze the impact of the kind of semantic information, we consider a 2nd-hop feature as *Factual if and only if* both relations (ρ , and ρ') are *Factual*. The same holds for the other types of encoded information.

3.2. Entity Similarity/Relatedness in KGs

The keystone of the Knowledge Graph representation is the semantics enclosed in the resource description and the predicates that connect the different resources. Nevertheless, if the metric to compute similarities between the resources is not carefully chosen, this piece of information is lost irretrievably. Motivated by this awareness, we decided to consider a broad spectrum of diverse similarity/relatedness metrics: **Cosine Vector Similarity** [108], **Katz centrality** [109], and **Exclusivity-based semantic relatedness** [110]. The three metrics cover three different aspects of the similarity between the resources:

1. A signal of the overlap of the descriptions
2. The average length of the paths that connect the resources
3. A semantics-aware signal that highlights the specificity of the relations between the resources

Cosine Vector Similarity is a well-known similarity that is very popular in recommendation systems. The

idea is to measure how similar the two different representations are. Suppose a numerical vector can represent the resource description, with the number of the predicate-object chains observed in the \mathcal{KG} being the vector's cardinality. Mathematically, it measures the cosine of the angle between two vectors that represent two different resources. The smaller the angle, the higher is the cosine, and thus the similarity. Suppose i and j are two items in the \mathcal{KG} , and $F(\cdot)$ is a function that returns the features associated with an entity in the \mathcal{KG} . Hence $in(i, f)$ is a function that returns 1 if entity i is associated with feature f , else 0. The Cosine Vector Similarity has been already formulated for \mathcal{KG} as follows [108]:

$$sim(i, j) = \frac{\sum_{f \in F(i) \cup F(j)} in(i, f) \cdot in(j, f)}{\sqrt{\sum_{f \in F(i)} in(i, f)^2} \cdot \sqrt{\sum_{f \in F(j)} in(j, f)^2}} \quad (1)$$

Katz centrality [109] is a famous graph-centrality measure that inspired several semantics-aware metrics [110, 111]. Katz suggests that the probability of the path between two nodes can indicate the effectiveness of the link. Given a constant probability for a single-hop path, called α , the whole path's overall probability is α^y , where y is the number of the nodes involved. Hulpus [110] exploits the rationale to build a relatedness measure. Therefore, he defined the Katz relatedness between two items i and j as the accumulated score over the top- t shortest paths between them.

$$rel_{Katz}^{(t)}(i, j) = \frac{\sum_{p \in SP_{ij}^{(t)}} \alpha^{length(p)}}{t} \quad (2)$$

where $SP_{ij}^{(t)}$ is the set of the top- t shortest paths between items i and j .

Exclusivity-based semantic relatedness [110] is a semantic relatedness measure that takes into account the type of relations that connect two nodes. The idea is that two concepts are strongly connected if the type of relations between them is different from the type of relations they have with other concepts. This property of relations, named exclusivity, is defined as follows.

Suppose a predicate ρ of type τ between two items i and j , directed from i to j . The exclusivity of predicate ρ is the probability to select, with a uniform random distribution, a predicate ρ' of type τ among the predicates of type τ that exit resource i and enter node j , such that predicate ρ' is exactly the predicate ρ :

$$exclusivity(i \xrightarrow{\tau} j) = \frac{1}{|i \xrightarrow{\tau} *| + |* \xrightarrow{\tau} j| - 1} \quad (3)$$

where $|i \xrightarrow{\tau} *|$ denotes the cardinality of relations of type $\tau \in \mathcal{T}$ that exit resource i , and $|* \xrightarrow{\tau} j|$ denotes the number of relations of type $\tau \in \mathcal{T}$ that enter resource j . Since the relation $i \xrightarrow{\tau} j$ is in $|i \xrightarrow{\tau} *|$ and in $|* \xrightarrow{\tau} j|$, 1 is subtracted from the denominator. The exclusivity score for a predicate falls inside the $(0, 1]$ interval. The value 1 denotes the extreme case in which the predicate is the only relation of its type for both i and j .

Given a path through \mathcal{KG} , $\mathcal{P} = n_1 \xrightarrow{\tau_1} n_2 \xrightarrow{\tau_2} \dots, n_k$ with $\tau_i \in \mathcal{T}^\mp$, the weight of the path is defined as:

$$weight(\mathcal{P}) = \frac{1}{\sum_i \frac{1}{exclusivity(n_i \xrightarrow{\tau_i} n_{i+1})}} \quad (4)$$

Finally, the relatedness between two resources can be computed as the sum of the path weights of the top- t paths between the resources with the highest weights. To penalize longer paths, a constant length decay factor, $\alpha \in (0, 1]$, can be introduced. The overall exclusivity-based relatedness measure is therefore defined as follows:

$$rel_{Excl}^{(t)}(i, j) = \sum_{\mathcal{P}_n \in \mathcal{P}_{ij}^{(t)}} \alpha^{length(\mathcal{P}_n)} weight(\mathcal{P}_n) \quad (5)$$

3.3. Strategies for Attacking a Recommender System

In order to increase the robustness of recommender systems, or generally ML systems, against any potential attack, the system designer needs to understand the following fundamental questions:

- *Why* have the attacks been performed?
- *When* have the attacks been performed?
- *How* have the attacks been realized?
- *How much* knowledge does the attacker have?

The *Why* question seeks to understand the *intent* of the attacker. There are two most common motivations behind shilling attacks against RSs. The first one is to promote (**push**) or demote (**nuke**) the popularity of target items, or groups of items, so that they can be recommended to as many or as few users as possible in order to gain an economic advantage over platform competitors. The second one intends to compromise the overall quality of the recommendations. These two dimensions will impact the definition of evaluation metrics used to evaluate the success of the attacks.

The *When* question concerns the attack's *timing*, a consideration that gives rise to a dichotomy that is central to understand attacks on ML systems: *train-time*

Table 1

Overview of shilling attack strategies and their profile composition for adversaries' goal of *pushing* a target item (\mathcal{I}_T).

Attack Type	Selected Items (\mathcal{I}_S)		Filler Items (\mathcal{I}_F)			\mathcal{I}_ϕ	\mathcal{I}_T
	Number Items	Rating	Selection	Number Items	Rating		
Random [4]	\emptyset		Random	$\frac{\sum_{u \in \mathcal{U}} \mathcal{I}_u }{ \mathcal{U} } - 1$	$\text{rnd}(N(\mu, \sigma^2))$	$\mathcal{I} - \mathcal{I}_F$	<i>max</i>
Love-Hate [112]	\emptyset		Random	$\frac{\sum_{u \in \mathcal{U}} \mathcal{I}_u }{ \mathcal{U} } - 1$	<i>min</i>	$\mathcal{I} - \mathcal{I}_F$	<i>max</i>
Popular [113]	$\frac{\sum_{u \in \mathcal{U}} \mathcal{I}_u }{ \mathcal{U} } - 1$	<i>min</i> if $\mu_f < \mu$ else <i>min</i> + 1		\emptyset		$\mathcal{I} - \mathcal{I}_S$	<i>max</i>
Average [4]	\emptyset		Random	$\frac{\sum_{u \in \mathcal{U}} \mathcal{I}_u }{ \mathcal{U} } - 1$	$\text{rnd}(N(\mu_f, \sigma_f^2))$	$\mathcal{I} - \mathcal{I}_F$	<i>max</i>
Bandwagon [92]	$(\frac{\sum_{u \in \mathcal{U}} \mathcal{I}_u }{ \mathcal{U} })/2 - 1$	<i>max</i>	Random	$(\frac{\sum_{u \in \mathcal{U}} \mathcal{I}_u }{ \mathcal{U} })/2$	$\text{rnd}(N(\mu, \sigma^2))$	$\mathcal{I} - \mathcal{I}_S - \mathcal{I}_F$	<i>max</i>
P. Knowledge [85]	$\frac{\sum_{u \in \mathcal{U}} \mathcal{I}_u }{ \mathcal{U} } - 1$	<i>max</i>		\emptyset		$\mathcal{I} - \mathcal{I}_S$	<i>max</i>
SAShA Random	\emptyset		Semantics-aware	$\frac{\sum_{u \in \mathcal{U}} \mathcal{I}_u }{ \mathcal{U} } - 1$	$\text{rnd}(N(\mu, \sigma^2))$	$\mathcal{I} - \mathcal{I}_F$	<i>max</i>
SAShA Love-Hate	\emptyset		Semantics-aware	$\frac{\sum_{u \in \mathcal{U}} \mathcal{I}_u }{ \mathcal{U} } - 1$	<i>min</i>	$\mathcal{I} - \mathcal{I}_F$	<i>max</i>
SAShA Average	\emptyset		Semantics-aware	$\frac{\sum_{u \in \mathcal{U}} \mathcal{I}_u }{ \mathcal{U} } - 1$	$\text{rnd}(N(\mu_f, \sigma_f^2))$	$\mathcal{I} - \mathcal{I}_F$	<i>max</i>
SAShA Bandwagon	$(\frac{\sum_{u \in \mathcal{U}} \mathcal{I}_u }{ \mathcal{U} })/2 - 1$	<i>max</i>	Semantics-aware	$(\frac{\sum_{u \in \mathcal{U}} \mathcal{I}_u }{ \mathcal{U} })/2$	$\text{rnd}(N(\mu, \sigma^2))$	$\mathcal{I} - \mathcal{I}_S - \mathcal{I}_F$	<i>max</i>

where (μ, σ) are the dataset average rating and rating variance, (μ_f, σ_f) are the filler item \mathcal{I}_F rating average and variance, and *min* and *max* are the minimum and maximum rating value. *rnd* function generates one integer (i.e., rating) from a discrete uniform distribution.

attacks (aka data poisoning attacks) and *decision-time attacks* (aka evasive attacks). Train-time attacks are accomplished by modifying the training data used to train the ML model. In RS, the most popular types of poisoning attacks designed to date include **shilling attacks**, and **machine-learned** poisoning attacks. Shilling attacks are realized by injecting hand-crafted fake user profiles (shilling profile) into the user-rating matrix (URM), aiming to learn a bad recommendation model from the user-item rating scores. In contrast to hand-engineered shilling attacks, machine-learned data poisoning attacks typically use an optimization procedure to maximize the adversary's goal *automatically*. This class of data poisoning attacks was popularized in RS research by Li *et al.* [99], that introduced attacks against latent factor recommendation models (LFM), paving the path for the introduction of a variety of other attacks against in the upcoming years, broadly classifiable into attacks against LFM [99, 100, 114, 115], reinforcement learning (RL) [116–118], and other categories of recommendation such as graph-based techniques [119–121]. We point the reader to a few recent surveys for a broader frame of reference into these techniques: [90] for a review of shilling attacks against RS, [107] for a good understanding of adversarial machine learning applications in RSs, and [122] for a general introduction to adversarial attacks and defenses against ML systems.

The *How* question, we discuss it for shilling attacks, which was the choice in this work due to the simplicity of designing such attacks. For a detailed discussion about the design of other attacks (machine-learning data position and AML-based attacks), we refer interested readers to [107]. A shilling attack is typically conducted against a rating-based CF model based on

generation fake user profiles (shilling profile) that follow a specific pattern, as designed by [4, 88].

Definition 2 (Shilling Profile). *Given a Recommendation Problem, a Shilling Profile (SP) is a rating profile partitioned into four sets, according to:*

$$SP = \mathcal{I}_S + \mathcal{I}_F + \mathcal{I}_\phi + \mathcal{I}_T \quad (6)$$

where \mathcal{I}_S denotes the selected item set containing items identified by the attacker to maximize the effectiveness of the attack, \mathcal{I}_F is the filler item set, containing a set of randomly selected items to which rating scores are assigned to make them imperceptible. \mathcal{I}_T is the target item, for which the recommendation model will make a prediction, aimed to be maximal (for push attack) or minimum (for nuke attack). Finally, \mathcal{I}_ϕ is the unrated item set, holding a number of items without any ratings.

Note that \mathcal{I}_S and \mathcal{I}_F are chosen depending on the attack strategy, and the attack size is the number of injected fake user profiles. Throughout this paper, we use $\phi = |\mathcal{I}_F|$ to represent the filler size, $\alpha = |\mathcal{I}_S|$ the selected item set size and $\chi = |\mathcal{I}_\phi|$ to show the size of unrated items. Table 1 summarizes the main parameters involved in the implementation of most prominent shilling attacks against rating-based CF models. For instance, it can be seen the proposed semantic attacks, referred to by SAShA name of the attack, are the extension of state-of-the-art shilling attacks, with the difference that selection of the filler item set (\mathcal{I}_F) is chosen semantically, not randomly. We will describe details about semantic knowledge integration with shilling attacks in Section 3.3.1.

1 Finally, the last important consideration when designing attacks is how much — information the adversary has about the learning model, the algorithm, or the training data they aim to attack. This will lead to classifies attacks according to *white-box*, *black-box*, and *gray-box* attacks.

- 2 1. **White-box attacks** also referred to by perfect-knowledge (PK) attacks, are attacks in which we assume the adversary has perfect knowledge about the learned model (the actual recommendation model), including its characteristics, the learning algorithm, hyper-parameters, among others. White-box attacks are important since they are the most potent possible threat model. In the field of cybersecurity, it has been shown that assuming attacker having no knowledge — or security by obscurity — is ineffective [123].
- 3 2. **Gray-box attacks** assume that the adversary has some knowledge about the model in gray-box attacks —aka limited-knowledge attacks (LK)— although this knowledge might not be complete. For example, the attacker may know about the recommendation model or the training data, but not both of them together. For instance, attackers can build a surrogate model using their knowledge of the training data and effectively craft attacks against the substitute model [124].
- 4 3. **Black-box attacks**, also known as zero-knowledge attacks (ZK), consider adversaries without knowledge about the learned model or the algorithm used by the ML model before developing the attack.

5 To connect it with state-of-the-art shilling attacks, we can mention that the Random attack is a black-box attack, the Perfect-knowledge attack is a while-box attack, while the rest of the attacks can be considered as a gray-box attack.

6 3.3.1. Semantics-aware Shilling Attack Strategies

7 Previous works on shilling attacks against RS models have predominately focused on CF models and the way the user interaction data (ratings) can be exploited to craft more effective shilling profiles. In our view, a rich source of knowledge, namely $\mathcal{KG}s$, has been neglected in the design of such attacks. To fill this gap, in this work, we strengthen state-of-the-art attack strategies by exploiting semantic similarities between items. The main idea behind our proposed semantics-aware shilling attack (SAShA) strategies is that we can compute the similarity/relatedness between the target \mathcal{I}_t

1 with other items in the catalog by exploiting the features extracted from a \mathcal{KG} . This semantic information is used to construct the filler set \mathcal{I}_F , by semantically selecting the items. The key insight in the proposed approach is that the exploitation of semantic similarities/relatedness leads to the generation of more natural and coherent fake profiles, given that the representative description of items is encoded in computing pairwise item similarities.

2 **Semantics-aware Random Attack** is an extension of the baseline Random Attack [4]. The baseline version is naive attack, which uses randomly chosen items ($\alpha = 0, \phi = profile-size$) to create a fake user profile. The ratings attributed to \mathcal{I}_ϕ are sampled from a uniform distribution (see Table 1). We modify this attack by selecting the items to complete \mathcal{I}_F with the proposal semantics-aware technique. For this purpose, we compute semantic similarities/relatedness between the items in the catalog e the target item using \mathcal{KG} -based features (cf. Section 3.1). Afterward, we identify the most similar items (\mathcal{I}_T) by considering the first quartile of most similar items, and we extract ϕ items from this set by adopting a uniform distribution.

3 **Semantics-aware Average Attack** is an informed attack strategy that extends the AverageBots attack [5]. The baseline attack leverages the mean and variance of the ratings, which is then used to sample each filler item’s rating from a normal distribution built using these values. Similar to the previous semantics-aware attack extension, we extract the filler items by exploiting semantic similarities derived from a \mathcal{KG} . Finally, as before, we consider the items in the first quartile of the most semantically similar/related to \mathcal{I}_T as the candidate filler items (\mathcal{I}_F).

4 **Semantics-aware BandWagon Attack** is a low-knowledge attack that extends the standard BandWagon attack [92]. We leave unchanged the injection of the selected items (\mathcal{I}_S), which are the most popular ones and on which we associate the maximum possible rating (see Table 1). However, similarly to the previous two semantic attack extensions, we complete \mathcal{I}_F by taking into account the semantic similarity/relatedness between the target item \mathcal{I}_T and the rest of the catalog.

5 Note that in this work, we do not investigate the semantics-aware extension of the Love-Hate attacks since the integration of the semantic information has been demonstrated to not improve the adversary efficacy as discussed in related studies [12, 125].

4. Experimental Setting

In this section, we describe the the experimental evaluation and provide details necessary to reproduce the experiments. First, we introduce the two real-world datasets used in recommendation scenarios (Section 4.1), as well the process carried out to extract, select and filter the semantic information obtained from the \mathcal{KG} (Section 4.1.1 to 4.1.3). Afterward, we describes the four collaborative filtering (CF) recommendation models tested against the proposed attacks (Section 4.2). Finally, we detail the evaluation metrics and the experimental setting used for the experimental evaluation (Section 4.3 and 4.4).

4.1. Dataset

We test the proposed shilling attack approach on two recommendation datasets: `LibraryThing` and `Yahoo!Movies`.

`LibraryThing` [61] is a popular dataset whose interactions originate from `librarything.com`, a social cataloging web application. The dataset contains user-item rating scores ranging from a minimum of 1 to a maximum of 10. As presented in [12], we use a reduced version by randomly extracting the 25% of products in the catalog. Furthermore, we apply a 5-core filtering by removing all the users with less than five interactions to focus the study on active users. These users are of adversaries' interest since they could more likely buy the pushed products.

`Yahoo!Movies` is a recommendation dataset released by `research.yahoo.com` with ratings collected up to November 2003. The dataset also provides mappings to the `MovieLens` and `EachMovie` catalogs. The recorded interactions consist of ratings ranging from 1 to 5.

Another motivation for choosing these datasets was the existence of a mapping between the products in the catalogs and `DBpedia` knowledge-base entities. In particular, we use the mappings publicly available at <https://github.com/sisinflab/LinkedDatasets>. Table 2 reports the statistics of both datasets' user-item interaction data, together with the total number of semantic features extracted from both the first and the second hop of the knowledge graph associated with each item. In the following, we describe steps taken for pre-processing and data sanity of the features extracted from a \mathcal{KG} .

Table 2
Datasets statistics.

Dataset	#Users	#Items	#Ratings	Sparsity	#F-1Hop	#F-2Hops
LibraryThing	4,816	2,256	76,421	99.30%	56,019	4,259,728
Yahoo!Movies	4,000	2,526	64,079	99.37%	105,733	6,697,986

4.1.1. Feature Extraction.

Once the items are semantically reconciled with `DBpedia` entities, we remove the noisy features whose triples contain one of the following predicates:

- `owl:sameAs`
- `dbo:thumbnail`
- `foaf:depiction`
- `prov:wasDerivedFrom`
- `foaf:isPrimaryTopicOf`

The feature denoising procedure follows the methodology proposed by Anelli *et al.* [30, 50].

4.1.2. Feature Selection.

To perform the analysis of the class (or type) of semantic features, we implement our proposed semantics-aware attacks by considering three different types of features, i.e., categorical (CS), ontological (OS), and factual (FS), a feature taxonomy commonly adopted in the Semantic Web community [30].

For the semantics-aware attack strategies exploiting single-hop (1H) features, we apply the following policies:

- **Categorical-1H**, we use the features with the property `dcterms:subject`;
- **Ontological-1H**, we select the features containing the property `rdf:type`;
- **Factual-1H**, we consider all the features except ontological and categorical features.

In the attacks employing double-hop (2H) features, the strategies evolve as described below:

- **Categorical-2H**, we pick up the features with either `dcterms:subject` or `skos:broader` properties;
- **Ontological-2H**, we select the features containing either `rdf-schema:subClassOf` or `owl:equivalentClass` properties;
- **Factual-2H**, we use the features not selected in the previous two classes.

Note that we did not place any domain-specific categorical/ontological feature in the respective lists. To provide a domain-agnostic evaluation, we have treated them as factual features.

Table 3
Selected features in the different settings either for single and double hops.

Dataset	Single hop features						Double hop features					
	Categorical		Ontological		Factual		Categorical		Ontological		Factual	
	Total	Selected	Total	Selected	Total	Selected	Total	Selected	Total	Selected	Total	Selected
LibraryThing	3,890	373	2,090	311	50,039	1,972	9,641	857	3,723	527	4,246,365	252,848
Yahoo!Movies	5,555	1,192	3,036	722	97,142	7,690	8,960	1,956	3,105	431	6,685,921	517,211

4.1.3. Feature Filtering.

This work aims to study the attack performance differences up to the first and second hop. Addressing this aim, we obtain millions of features for both LibraryThing and Yahoo!Movies as reported in the last two columns of Table 2. Measuring semantic similarities across the item catalog would quickly become unfeasible. However, some features only occur once and provide no useful informative or collaborative information. Therefore, we decided to drop off irrelevant features following the filtering technique proposed in Di Noia *et al.* [61, 126]. In detail, we removed all the features with more than 99.74% of missing values and distinct values. Table 3 shows the remaining features' statistics after applying all the extraction, selection, and filtering process.

4.2. Recommender Models

In this work, we test our attack proposal (see Section 3.3) against four baseline collaborative recommendation systems: User-*k*NN, Item-*k*NN, Matrix Factorization, and Neural Matrix Factorization. The first two approaches belong to memory-based CF, while the next two are model-based CF (see Section 2.1), thus providing us an overall picture of different recommendation model types performance when confronted with shilling attacks.

- **User-*k*NN** [18, 19] is a standard user-based Collaborative Filtering (CF) approach to measure the preference score of a user u toward an not interacted product i (\hat{r}_{ui}), by exploiting the similarity with the k most similar users in her neighborhood. We adopt the user and item's unbiased User-*k*NN formulation as proposed by Koren *et al.* [19]. Let $u \in \mathcal{U}$, and $i \in \mathcal{I}$, where \mathcal{U} and \mathcal{I} are the set of users, and items, in the recommendation system; the prediction of the rating attributed by the user u to the item i is estimated as follows:

$$\hat{r}_{ui} = b_{ui} + \frac{\sum_{v \in \mathcal{U}_i^k(u)} \delta(u, v) \cdot (r_{vi} - b_{vi})}{\sum_{v \in \mathcal{U}_i^k(u)} \delta(u, v)} \quad (7)$$

where δ is the distance function to measure the users' similarities, and $\mathcal{U}_i^k(u)$ is the group of the k -most similar users v of u (aka, the neighborhood). Furthermore, b_{ui} is defined as $\mu + b_u + b_i$, where μ , b_u , and b_i are the overall average rating, the observed bias of user u and item i , respectively. We use the *Pearson Correlation* as the distance metric $\delta(\cdot)$ as suggested by Candillier *et al.* [127]. The size of the neighborhood, k , is set to 40.

- **Item-*k*NN** [19, 20] is a standard item-based CF to predict the user-item preference score (\hat{r}_{ui}) from the recorded feedback. Let $u \in \mathcal{U}$, and $i \in \mathcal{I}$, the prediction of the score given by the user u to item i is predicted as follows:

$$\hat{r}_{ui} = b_{ui} + \frac{\sum_{j \in \mathcal{I}_i^k(i)} \delta(i, j) \cdot (r_{uj} - b_{uj})}{\sum_{j \in \mathcal{I}_i^k(i)} \delta(i, j)} \quad (8)$$

where $\mathcal{I}_i^k(i)$ denotes the set of k most similar items to (unrated) item i voted by user u . Similar to User-*k*NN, we use the *Pearson Correlation* to implement the distance function $\delta(\cdot)$ and set k the dimension of the considered neighborhood 40.

The third and fourth recommendation systems are representative of **model-based** collaborative recommenders. In particular, matrix factorization is the baseline recommender representing the class of linear latent factor models, while neural matrix factorization represents the class of non-linear models.

- **Matrix Factorization (MF)** [21] is a latent factor model to learn the unknown preferences. MF represents both items and users by vectors of latent factors. These factors are learned from linear patterns of the user-item rating matrix. The learned user and item representation are two low-rank matrices, one for the users $P \in \mathbb{R}^{|\mathcal{U}| \times f}$ and another for the items $Q \in \mathbb{R}^{|\mathcal{I}| \times f}$, where f is the size of the latent vectors, i.e., $f \ll |\mathcal{I}|, |\mathcal{U}|$. The prediction of an unknown user-item score \hat{r}_{ui} is computed as the **dot-product** between the user ($p_u \in P$) and the item ($q_i \in Q$) latent vectors:

$$\hat{r}_{ui} = b_{ui} + \mathbf{q}_i^T \mathbf{p}_u \quad (9)$$

Following the learning settings defined in [128], we set the size of latent vectors f to 100.

– **Neural Matrix Factorization (NeuMF)** [129] is one of the most representative recommendation model that exploits deep neural networks to estimate unknown user-item preference scores [130]. NeuMF makes use of both the linearity of MF and the non-linearity of neural layers to improve the learning capability of the model. Unlike MF, the estimated score for a *user* – *item* pair of the neural network, \hat{r}_{ui} , is the output of a deep neural network whose input is the combination of the MF layer and the neural network layer. The latter concatenates the user (p_u) and the item (q_i) embeddings. Let $\Phi(\cdot)$ be the transformation function of the deep neural network defined as $\Phi(x) := \mathbb{R}^{dim(x)} \rightarrow \mathbb{R}^{out_dim}$, then the score is predicted as follows:

$$\begin{aligned} \phi^{GMF} &= \mathbf{p}_u \odot \mathbf{q}_i \\ \phi^{MLP} &= \Phi([\mathbf{p}_u, \mathbf{q}_i]) \\ \hat{r}_{ui} &= \sigma(H^T \left[\begin{array}{c} \phi^{GMF} \\ \phi^{MLP} \end{array} \right]) \end{aligned} \quad (10)$$

where \odot denotes the element-wise product of vectors, whereas σ and H denote the activation function and edge weights of the output layer, respectively. In Equation (10), $\mathbf{q}_i \in \mathbb{R}^{f_1}$ and $\mathbf{p}_u \in \mathbb{R}^{f_2}$ are the latent representations of user u and item i that are concatenated via the function $[\cdot]$, i.e., the input of the deep neural network. We set $f_1 = f_2 = 16$ as suggested by He *et al.* [129]. The vector resulting from the concatenation of \mathbf{p}_u and \mathbf{q}_i is fed into a deep neural network composed by 4 fully connected dense layers with {64, 32, 16, 8} hidden units, respectively. During the training, we insert a dropout pre-layer for each of the four layers with a dropout rate equal to 0.1.

4.3. Evaluation Metrics

In the following sections, we aim to analyze the variation of recommendation performance caused by the proposed semantics-aware attack strategies. Two metrics are widely adopted to measure the performance shift: [86]: Overall Prediction Shift (PS) and Overall Hit-Ratio at N ($HR@N$).

PS measures the average of estimated user preference scores' variation (before and after the attack) on the target items. $HR@N$ describes the average presence of target items in the top- N recommendation lists gen-

erated for all the users. Although both are commonly adopted, they are not equally adequate for evaluating Top- N recommendation tasks. The reason for this consideration will be evident with their formalization. Let $\hat{\mathcal{I}}$ be the set of attacked items, then

$$PS(\hat{\mathcal{I}}) = \frac{\sum_{i \in \hat{\mathcal{I}}, u \in \mathcal{U}} (\hat{r}_{ui} - r_{ui})}{|\hat{\mathcal{I}}| \times |\mathcal{U}|} \quad (11)$$

$$HR@N(\hat{\mathcal{I}}) = \frac{\sum_{i \in \hat{\mathcal{I}}} hr@N(i, \mathcal{U})}{|\hat{\mathcal{I}}|} \quad (12)$$

where r_{ui} is the prediction before attack and \hat{r}_{ui} is the preference score predicted for the (u, i) pair after a shilling attack. The $hr@N(i, \mathcal{U})$ metric evaluates the number of occurrences of the target (attacked) item i in the top- N recommendation lists of each user. In the case of push attack, the adversary's goal is to increase/maximize the metric values for PS and HR since the purpose of the attacker is to promote the recommendation-ability of certain interest items. Conversely, for the nuke attacks, the attacker's main objective is to minimize these metric scores. Finally, it can be highlighted that because HR is defined based on top- N recommendation lists, it is of higher importance in practical settings, compared to PS , which is agnostics to whether the shift in the prediction is sufficient to push the target item into (or outside) the top- N recommendation lists.

4.4. Evaluation Protocol

To investigate the impact of the proposed attack strategies, we perform 360 experiments for each pair of a dataset and the number of extracted hops, totaling 1440 experiments. Following the evaluation procedure used in Mobasher *et al.* [4, 88], we generate the list of recommendations for each recommendation model before executing the attack. After having measured the position and predicted score for each target item-user pair, we simulated the attack. First of all, we craft and add shilling profiles to the data following the baseline attack strategies. The $HR@N$ and PS results extracted from the model's training on the poisoned data constitute the baselines to compare with semantic attack strategies. Then, we evaluate the same metrics on the recommendation results generated on the data poisoned by the fake profiles crafted with the proposed strategy (details in Section 3). Note that

we evaluate the semantic strategies considering a scenario where the adversary’s goal is to *push* a target item/product. In particular, we perform each one of the 360 experiments on 50 randomly selected items in the dataset. Furthermore, we perform each attack using three different amounts of injected shilling profiles: 1%, 2.5%, and 5% of the total number of users, as adopted in [5, 12, 91]. Regarding the relatedness measures, we set the $\alpha = 0.25$ and the t -path length to 10 for both metrics. To grant the results’ reproducibility, the experimented datasets and the code are publicly available.¹¹

5. Experiments

This section empirically evaluates the proposed semantics-aware shilling attack methods to assess their effectiveness against traditional neighborhood-based and model-based CF-RSs, according to according to the experimental settings defined in Section 4. All the results are computed for top-10 recommendation, i.e., $N = 10$. To avoid redundancy, we will refer to $HR@10$ with HR in the rest of the paper.

5.1. Results

Table 4 and Table 5 report the HR values measured for each of the 360 attack combinations experimented on the Yahoo!Movies and the LibraryThing datasets, respectively. Across the next sections, we identify an attack combination using the format <dataset, hops, recommendation model, attack strategy, feature type, similarity measures, attack granularity>. For example, <Yahoo!Movies, 1H, User-kNN, Average, Categorical, Katz, 1%> indicates an experiment on the Yahoo!Movies dataset when the adversary uses the average semantics-aware strategy against a User-kNN recommendation model. Here, the semantic features are the categorical ones extracted from the first hop and exploited by the adversary by measuring the Katz-relatedness between each item in the catalog. Finally, 1% shows the percentage fraction of fake profiles added into the training data.

By comparing the results across the two datasets, the first observation is that the results obtained on the Yahoo!Movies dataset (Table 5) are more indicative of attacks’ effectiveness independently of the attack strategy, the number of injected profiles, and recommender

models, confirming the findings in our previous work, Anelli et al. [12]. One plausible explanation for this behavior is the differences in dataset characteristics, e.g., the data sparsity, that has been showing impacting shilling attacks’ performance as verified by Deldjoo et al. [93].

Furthermore, Table 4 also confirmed the semantics-aware strategy’s efficacy over the baseline, either for the average and random attacks. For instance, the semantic strategies outperformed all the <LibraryThing, 1H, Random> and <LibraryThing, 1H, Average> baseline attacks independently of the recommender model and the size of attacks. However, it is worth mentioning that, differently from the results on Yahoo!Movies, on <LibraryThing, 1H, Band-Wagon>, the baseline attack’s effectiveness did not improve. This behavior might be linked with semantic information extracted from the \mathcal{KG} and the attack strategy itself. Since a bandwagon attack builds profiles by filling the 50% of the profile with the most *popular* items, it might make the semantic strategy that identifies the informative filler items ineffective. These new insights are interesting and show the nuances captured by our proposed semantics-aware strategies for enriching state-of-the-art shilling attack methods against CF models.

5.2. Discussion

In this section, devote ourselves to provide a more in-depth discussion about the impact of several factors involved in the design space of the proposed semantics-aware shilling attacks against CF models. They include the effect of the feature type extracted from the \mathcal{KG} , i.e., CS, OS, or FS, the semantic similarity/relatedness between the target item and the items in the catalog, and the hop depth described in detail in Section 4.1. Our goal is to answer the research questions provided in Section 1 along these directions.

RQ1: The impact of relatedness-based measures and public available semantic information. The first research question is intrinsically the most important one. Given the extent of experiments carried out in the experimental section, it could be hard to decipher this information at first glance. Thus, in this section, we try to decode some of the main insights obtained from the experimental results along the experimental directions outlined above. Let us consider the experiments on LibraryThing. We can observe that the adoption of graph-based relatedness generally leads to an attack efficacy improvement over the baseline, which adopts

¹¹<https://github.com/sisinflab/SAShA-against-CFRS>

Table 4

Hit Ratio (HR) result values evaluated on top-10 recommendation lists for the LibraryThing dataset.

Attack	Feature Type	Similarity	User-kNN			Item-kNN			MF			NeuMF			
			1	2.5	5	1	2.5	5	1	2.5	5	1	2.5	5	
Random	Baseline		.0736	.1570	.2301	.2885	.4588	.5590	.7660	.8987	.9419	.0612	.1130	.2216	
	Categorical	Cosine	.0745	.1576	.2311	.2804	.4575	.5687	.7837	.9014	.9439	.0802	.1324	.1653	
		Katz	.0808	.1698	.2441	.2862	.4610	.5691	.7885	.9021	.9418	.0808	.1105	.1812	
		Exclusivity	.0816	.1703	.2456	.2915	.4635	.5707	.7897	.8993	.9427	.0886	.1479	.2417	
	Ontological	Cosine	.0709	.1503	.2252	.2748	.4483	.5634	.7720	.8979	.9423	.0561	.1493	.1926	
		Katz	.0774	.1622	.2355	.2837	.4592	.5670	.7845	.9021	.9416	.0751	.1392	.1857	
		Exclusivity	.0766	.1619	.2349	.2848	.4602	.5686	.7846	.9010	.9433	.1091	.0999	.2240	
	Factual	Cosine	.0740	.1558	.2280	.2786	.4528	.5642	.7835	.9023	.9419	.0676	.1009	.1285	
		Katz	.0760	.1591	.2319	.2823	.4570	.5662	.7839	.9015	.9417	.0685	.1366	.1823	
		Exclusivity	.0793	.1672	.2425	.2890	.4646	.5722	.7888	.9029	.9434	.0921	.1034	.2143	
	Average	Baseline		.0857	.1994	.2863	.3170	.5085	.6070	.8043	.9140	.9500	.0416	.0670	.1362
		Categorical	Cosine	.0864	.1967	.2823	.3060	.5115	.6202	.8128	.9127	.9502	.0634	.0950	.1316
Katz			.0940	.2094	.2922	.3136	.5133	.6136	.8149	.9132	.9486	.0630	.1031	.1119	
Exclusivity			.0941	.2074	.2888	.3185	.5142	.6142	.8165	.9128	.9502	.0482	.0586	.1548	
Ontological		Cosine	.0849	.1954	.2805	.3073	.5126	.6207	.8114	.9163	.9509	.0906	.1248	.1569	
		Katz	.0898	.2021	.2845	.3096	.5107	.6143	.8168	.9135	.9491	.0816	.1171	.1108	
		Exclusivity	.0890	.2020	.2842	.3119	.5119	.6165	.8121	.9145	.9489	.0285	.0599	.0947	
Factual		Cosine	.0868	.1989	.2806	.3073	.5112	.6185	.8163	.9166	.9471	.0362	.0851	.1222	
		Katz	.0892	.2016	.2844	.3098	.5110	.6158	.8189	.9139	.9473	.0588	.0849	.1040	
		Exclusivity	.0912	.2049	.2872	.3152	.5131	.6131	.8166	.9138	.9482	.0502	.0746	.0882	
BandWagon		Baseline		.0817	.1319	.1881	.2640	.3834	.4694	.6000	.7656	.8435	.0100	.0105	.0061
		Categorical	Cosine	.0763	.1234	.1752	.2641	.3801	.4632	.5918	.7661	.8429	.0107	.0077	.0074
	Katz		.0794	.1266	.1800	.2647	.3821	.4648	.5896	.7596	.8422	.0103	.0080	.0094	
	Exclusivity		.0758	.1227	.1745	.2640	.3818	.4646	.5835	.7590	.8435	.0067	.0054	.0068	
	Ontological	Cosine	.0758	.1227	.1745	.2626	.3798	.4637	.5904	.7619	.8433	.0064	.0056	.0049	
		Katz	.0792	.1257	.1779	.2636	.3802	.4637	.5820	.7642	.8447	.0051	.0027	.0077	
		Exclusivity	.0776	.1249	.1770	.2633	.3815	.4643	.5979	.7611	.8413	.0057	.0047	.0052	
	Factual	Cosine	.0738	.1190	.1714	.2632	.3784	.4623	.6001	.7634	.8408	.0057	.0044	.0063	
		Katz	.0776	.1239	.1771	.2641	.3801	.4630	.5833	.7602	.8415	.0026	.0083	.0036	
		Exclusivity	.0792	.1272	.1796	.2638	.3813	.4642	.5948	.7590	.8405	.0051	.0054	.0227	

We underline the results with a p-value greater than 0.05 using a paired-t-test statistical significance test.

cosine similarity metric. For instance, the random attack (where the attacker does not have system knowledge) largely benefits from the topological information. The general observation here is that in majority of the experimental cases, the adoption of relatedness-based semantic information leads to improvement of the attacks' effectiveness. We may observe the same behavior for the Yahoo!Movies dataset in Table 5, in which the HR for <1H, User-kNN, Random, Categorical, Katz> is 10% better than the baseline, i.e., 0.3725 vs. 0.3512. Beyond random attacks, we can observe some general trends also for informed attacks. In detail, Table 4 (LibraryThing), we note that categorical information improves both User-kNN and Item-kNN. It is worth noticing that the same consideration does not hold for latent factor-based models. MF and NeuMF suit better cosine vector similarity. This phenomenon is probably due to the significant difference in how the two recommendation families

exploit the additional information. Finally, we can focus on the BandWagon attack. In that case, the attack already exploits the most influential knowledge source for collaborative filtering algorithms: popularity. It follows that the integration with other knowledge sources, e.g., KGs, does not provide any significant improvement. However, the influence of popularity is so high in this attack that the final recommendation lists are subject to a strong popularity bias [131]. Indeed, adding fake profiles with the maximum ratings, e.g., 5 in Yahoo!Movies and 10 in LibraryThing, placed on the most popular/rated items that will form the \mathcal{I}_S (see Table 1) will amplify, even more, the probability that these items will be recommended in the highest positions of top- N recommendation lists making ineffective the adversaries' pushing goal toward the target items.

As a consequence, it even prevents the attacked recommendation system from suggesting the target item.

Table 5
Hit Ratio (HR) result values evaluated on top-10 recommendation lists for the Yahoo!Movies dataset.

Attack	Feature Type	Similarity	User-kNN			Item-kNN			MF			NeuMF			
			1	2.5	5	1	2.5	5	1	2.5	5	1	2.5	5	
Random	Baseline		.1927	.3624	.4461	.3260	.5099	.6011	.4108	.5857	.7043	.0247	.0221	.0700	
	Categorical	Cosine	.1869	.3512	.4277	.3163	.4980	.5886	.4084	.5720	.6648	.0018	.0127	.0464	
		Katz	.1912	.3725	.4559	.3429	.5270	.6098	.4244	.6029	.7049	.0223	.0317	.0891	
		Exclusivity	.1968	.3712	.4533	.3394	.5233	.6072	.4272	.6011	.7023	.0171	.0516	.0544	
	Ontological	Cosine	.1730	.3353	.4163	.2994	.4793	.5726	.3916	.5513	.6407	.0030	.0051	.0118	
		Katz	.1766	.3547	.4337	.3224	.5046	.5904	.4029	.5698	.6638	.0106	.0191	.0386	
		Exclusivity	.2101	.3898	.4706	.3532	.5442	.6243	.4450	.6328	.7376	<u>.0242</u>	.0567	.0515	
	Factual	Cosine	.1881	.3501	.4289	.3149	.4933	.5840	.4087	.5665	.6590	.0188	.0115	.0365	
		Katz	.2094	.3869	.4703	.3545	.5398	.6213	.4442	.6272	.7371	.0368	.0507	.0269	
		Exclusivity	.2055	.3799	.4632	.3479	.5317	.6178	.4361	.6142	.7187	.0176	.0402	.0430	
	Average	Baseline		.2293	.4117	.4918	.3758	.5759	.6564	.4900	.6824	.7849	.0033	.0044	.0236
		Categorical	Cosine	.2581	.4296	.4972	.3955	.5953	.6689	.5326	.7255	.8076	.0017	.0383	<u>.0029</u>
Katz			.2319	.4142	.4917	.3882	.5773	.6542	.4889	.6777	.7716	.0015	.0064	.0272	
Exclusivity			.2277	.4026	.4845	.3752	.5698	.6493	.4813	.6658	.7624	.0064	.0014	.0087	
Ontological		Cosine	.2584	.4264	.4953	.4019	.5952	.6704	.5457	.7315	.8128	<u>.0043</u>	<u>.0018</u>	<u>.0111</u>	
		Katz	.2406	.4209	.4964	.3940	.5877	.6615	.5131	.7093	.7950	.0040	<u>.0022</u>	<u>.0098</u>	
		Exclusivity	.2196	.3965	.4771	.3623	.5531	.6337	.4552	.6401	.7347	.0099	<u>.0348</u>	<u>.0205</u>	
Factual		Cosine	.2573	.4290	.4960	.3882	.5884	.6634	.5353	.7256	.8009	<u>.0026</u>	<u>.0055</u>	.0054	
		Katz	.2293	.4101	.4910	.3736	.5608	.6414	.4746	.6559	.7511	<u>.0073</u>	<u>.0047</u>	<u>.0231</u>	
		Exclusivity	.2311	.4075	.4894	.3706	.5661	.6467	.4809	.6661	.7602	<u>.0042</u>	<u>.0070</u>	<u>.0194</u>	
BandWagon		Baseline		.0996	.2418	.3556	.2427	.3764	.4691	.2357	.3606	.4320	.0010	.0026	.0025
		Categorical	Cosine	.1020	.2544	.3634	.2453	.3831	.4748	.2536	.3909	.4662	.0010	<u>.0208</u>	<u>.0010</u>
	Katz		.0981	.2412	.3495	.2383	.3676	.4546	.2300	.3540	.4248	.0017	<u>.0022</u>	<u>.0077</u>	
	Exclusivity		.0926	.2357	.3476	.2378	.3670	.4562	.2248	.3472	.4150	.0009	.0094	<u>.0026</u>	
	Ontological	Cosine	.1039	.2632	.3606	.2460	.3853	.4786	.2726	.4080	.4798	<u>.0045</u>	<u>.0060</u>	<u>.0009</u>	
		Katz	.0958	.2476	.3528	.2412	.3754	.4652	.2253	.3602	.4376	.0009	<u>.0023</u>	<u>.0012</u>	
		Exclusivity	.0941	.2227	.3346	.2289	.3528	.4402	.2092	.3191	.3885	.0030	<u>.0022</u>	<u>.0054</u>	
	Factual	Cosine	.1050	.2562	.3614	.2476	.3814	.4734	.2506	.3890	.4625	<u>.0133</u>	<u>.0043</u>	<u>.0004</u>	
		Katz	.0930	.2302	.3460	.2295	.3569	.4461	.2178	.3399	.4064	.0255	<u>.0028</u>	.0115	
		Exclusivity	.0926	.2360	.3515	.2345	.3616	.4504	.2309	.3446	.4137	<u>.0023</u>	<u>.0012</u>	<u>.0014</u>	

We underline the results with a p-value greater than 0.05 using a paired-t-test statistical significance test.

All the experimental datasets and all the recommendation models clearly show this effect.

Another aspect that we want to underline is that increasing the number of fake profiles injected into the systems unleashes the potential of different semantic knowledge types. Let us take as an example the `<LibraryThing, Average, MF>`. With 1% injected fake profiles, we observe the best results with Factual knowledge and Katz centrality. With 2%, the best results are with Factual knowledge and cosine similarity. Finally, with 5%, the best results come with Ontological knowledge and cosine similarity. This behavior suggests that the graph-based similarities have a big impact even in a very sparse scenario. In contrast, with the increase of fake profiles, the cosine similarity starts leveraging interesting correlations. On the other dimension, the factual information is massive by nature, and it is crucial in sparse scenarios. However, when the number of fake profiles increases, the knowl-

edge at a higher level of abstraction (Categorical and Ontological) finds its way to improve the attack efficacy further.

RQ2: The most impactful type of semantic information. The following essential aspect to investigate is the combined impact of semantic knowledge type and relatedness measure. In detail, we believe this is a straightforward natural evolution of *RQ2*. We start focusing on Categorical knowledge. The experiments on `LibraryThing` show that Exclusivity is probably the relatedness that best suits this information type. However, the results are not that clear for the `Yahoo!Movies` dataset. This behavior suggests that semantic information type and relatedness are not the only members of the equation. Indeed, the extension and the quality of the item descriptions seem to have a role. Afterward, we can focus on Ontological information. Here, we can draw a general consideration since, for both datasets, it is the cosine similarity metric that

Table 6

Variation of Hit Ratio (*HR*) when using the features extracted from the second hop with respect to the first hop for both the `LibraryThing` and `Yahoo!Movies` datasets.

Attack	Feature Type	Similarity	LibraryThing				Yahoo!Movies			
			U-kNN	I-kNN	MF	NeuMF	U-kNN	I-kNN	MF	NeuMF
Random	Categorical	Cosine	-1.28	-1.63	-0.70	-20.07	-0.03	-0.01	-0.01	1.57
		Katz	-0.77	2.05	-0.20	-6.05	-0.11	-0.10	-0.06	-0.47
		Exclusivity	-2.12	0.14	-0.26	-21.09	-0.05	-0.04	-0.02	0.08
	Ontological	Cosine	1.97	0.64	0.35	13.45	0.16	0.12	0.10	1.31
		Katz	-3.00	-0.24	0.10	-38.28	-0.07	-0.07	-0.04	-0.29
		Exclusivity	-4.57	-1.92	-0.47	-46.85	-0.13	-0.09	-0.07	-0.66
	Factual	Cosine	-0.64	-0.62	-0.11	46.94	-0.01	0.02	0.01	-0.62
		Katz	0.93	2.60	0.07	56.47	-0.12	-0.09	-0.07	-0.73
		Exclusivity	-0.33	0.25	-0.39	-29.80	-0.16	-0.11	-0.08	-0.21
Average	Categorical	Cosine	-0.87	-0.86	-0.21	-17.66	-0.03	0.00	-0.01	0.67
		Katz	0.07	2.13	0.02	36.36	0.03	-0.03	0.05	3.81
		Exclusivity	-1.82	-0.09	-0.22	52.37	0.02	-0.02	0.03	-0.69
	Ontological	Cosine	0.47	-0.05	0.22	-8.44	-0.14	-0.12	-0.17	-0.19
		Katz	-3.92	-0.82	-0.52	-70.51	0.07	0.00	0.06	2.94
		Exclusivity	-4.49	-2.26	0.32	152.52	0.07	0.02	0.06	-0.77
	Factual	Cosine	-0.19	0.29	0.06	123.56	-0.04	0.00	-0.04	0.22
		Katz	0.64	1.73	-0.28	13.12	0.01	-0.02	0.04	-0.75
		Exclusivity	0.53	0.87	-0.33	-2.11	0.06	0.03	0.09	-0.17
BandWagon	Categorical	Cosine	-0.02	-0.55	-0.42	-51.24	-0.03	0.00	0.02	-0.01
		Katz	-1.93	-1.01	-0.04	-68.96	-0.06	0.02	0.00	8.87
		Exclusivity	3.25	-0.32	0.07	36.58	0.02	-0.02	0.05	0.07
	Ontological	Cosine	-1.37	-0.10	0.16	49.05	-0.14	-0.08	-0.20	-0.62
		Katz	-5.69	-0.18	2.05	-9.28	0.01	-0.01	0.10	0.78
		Exclusivity	-2.37	-0.45	-0.55	-35.24	-0.02	0.02	0.10	0.61
	Factual	Cosine	1.80	-0.14	-0.32	5.18	-0.07	-0.02	-0.02	-0.91
		Katz	1.57	-0.45	1.00	190.44	0.02	0.05	0.07	-0.90
		Exclusivity	-1.57	-0.61	-1.52	140.00	0.07	0.03	0.08	-0.17

leads to the best results. Lastly, Factual information respects all the general remarks we have drawn before showing that the relatedness is a better source of adversaries' knowledge to perform more effective attacks.

In detail, we found that with low-knowledge attacks, the best relatedness is *Exclusivity* for `LibraryThing` and *Katz* for `Yahoo!Movies`. With informed attacks, the best relatedness metric is the cosine similarity. However, for the sake of electing a similarity that better suits Factual information, we can note that *Exclusivity* generally leads to better results with `LibraryThing`.

RQ3: Multiple hop v.s. single-hop. The subsequent analysis focuses on the impact of the 1-hop and 2-hops of the *KG* exploration. To support this analysis, we have prepared the summary table. Table 6 firstly shows the average variation of attack efficacy passing from the adoption of single-hop extracted features to the double-hop extraction for `LibraryThing` and Ya-

`hoo!Movies`. Regarding `Yahoo!Movies`, the first and foremost consideration we can draw is that graph-based relatedness measures seem to have no positive impact when exploiting a double-hop exploration. However, it can be observed that those relatedness metrics already achieved impressive results with the first-hop exploration. Hence, further improving the performance is somehow challenging. Indeed, in most cases, we can observe a minimal variation for the double-hop performance. However, in some cases, the attacks witness a more significant decrease, probably due to the injection of some noisy and loosely-related second-hop features. In general, given the high performance achieved with a single-hop exploration, it seems that it is not worth exploring the second-hop, and thus increasing the computational complexity and introducing the new challenge of loosely-related second-hop features. Beyond graph-based relatedness, we observe that cosine vector similarity almost always shows an

1 improvement when considering second-hop features
2 (particularly with Ontological and Factual informa-
3 tion). Finally, we have to observe that, even here, the
4 NeuMF model does not benefit from this new informa-
5 tion.

6 Table 6 also shows the average attack efficacy vari-
7 ation for `LibraryThing`. Here, some of the previ-
8 ously described behaviors are even more evident. In
9 detail, we note that the cosine similarity takes advan-
10 tage of the second-hop information. In this case, we
11 can also observe *Katz*'s improvement, suggesting that
12 this metric did not have unleashed its full potential
13 with only the first-hop features. Finally, in some cases,
14 the second-hop information also improves informed
15 attacks (reaching a peak of 53% improvement for <Av-
16 erage, Factual, *Exclusivity*>), confirming a less evident
17 trend we found with `Yahoo!Movies`.

18 *RQ4: The most vulnerable recommendation mod-*
19 *els.* The last discussion analyzes the efficacy of the se-
20 mantic attacks on the different recommendation fam-
21 ilies. Since the neighborhood-based models directly
22 exploit a similarity to compute the recommendation
23 lists, they are the privileged victim models to effec-
24 tively alter the recommendation performance. Indeed,
25 both user-based and item-based schemes heavily suf-
26 fer from semantics-aware shilling attacks. The pub-
27 licly available semantic information can help the at-
28 tacker in crafting impactful fake profiles even in the
29 case of complete lack of information about the sys-
30 tem, e.g., *SASHA*-Random results. Even though lat-
31 ent factor models seem to be more robust to the at-
32 tacks, semantic attacks produced an improvement of
33 the attacker's performance. Finally, the most robust
34 model seems to be NeuMF. This result is probably due
35 to the non-linearity of NeuMF that helps the model
36 avoid learning from the pretended profiles. In detail,
37 the neural network may learn more sophisticated cor-
38 relations that the other models do not capture. We be-
39 lieve that this ability deserves specific further investi-
40 gation since it may lead to developing a new line of
41 research on Deep Learning-based semantics-aware at-
42 tacks that might exploit non-linear item-item similari-
43 ties to build more impactful attack methods.

44 6. Conclusion and Open Challenges

45
46
47
48 In the last decade, recommendation systems have
49 widely shown their effectiveness in alleviating the
50 over-choice problem. Indeed, with the most advanced
51 Machine Learning techniques, the automated recom-

1 mendation can support the user by providing them ac-
2 curate and tailored recommendation shortlists. Unfor-
3 tunately, being the malicious users more aggressive
4 and more technically prepared, the security concerns
5 became more frequent. However, the designer's ability
6 to create a secure recommendation system starts with
7 the awareness of the possible attack the system can suf-
8 fer. In this work, we show how the adoption of struc-
9 tured and freely-accessible knowledge (i.e., Linked
10 Open Data repositories) further improves malicious
11 agents' ability to attack a recommendation platform.
12 Knowledge Graphs have already extensively shown
13 that they help build more accurate recommendation
14 systems. However, this technical study is one of the
15 first attempts to exploit the external knowledge to al-
16 leviate the attacker's lack of system knowledge. Start-
17 ing from the state-of-the-art shilling attacks (where
18 the attacker injects fake profiles into the platform to
19 alter the final recommendations), the work proposed
20 a broad spectrum of semantics-aware shilling attacks
21 (*SASHA*). To study and test these attacks' efficacy, we
22 have investigated the impact of graph-based metrics
23 (*Katz* centrality and *Exclusivity*-based relatedness), se-
24 mantic information type, and Knowledge Graph ex-
25 ploration depth. We have analyzed the attack efficacy
26 along each dimension considering three recommenda-
27 tion families: neighborhood-based, latent factor mod-
28 els, and Neural Network-based recommendations sys-
29 tems, totaling 1440 experiments. The extensive ex-
30 perimental evaluation has taught us several important
31 lessons.

32 *First*, the adoption of structured knowledge gener-
33 ally improves by a large margin the attacker's perfor-
34 mance.

35 *Second*, the graph-based metrics can efficiently deal
36 with very sparse scenarios capturing similarities that
37 are otherwise imperceptible.

38 *Third*, the type of semantic information to feed the
39 attacking system with has a significant function in en-
40 hancing the adversaries' effectiveness. With a small
41 number of items/entities, the massive factual infor-
42 mation has an important role, but as the number of
43 involved entities grows, more structured information
44 (i.e., categorical and ontological information) leads to
45 better results.

46 *Fourth*, the single-hop exploration is already suffi-
47 cient to outperform the semantics-unaware techniques,
48 and the second-hop information does not introduce
49 significant further improvements.

50 *Fifth*, the recommendation systems that rely on a
51 similarity-based algorithm heavily suffer from seman-

tic attacks, which perfectly suffice the lack of user interaction knowledge. Latent factors models also suffer from the proposed attacks since they exploit dot product similarity. The experiments showed that the sole recommendation technique that to be more robust to SAShA is the Neural Network-based one, i.e., NeuMF, probably thanks to the model's non-linearities.

The latter finding suggests that there is still room for improvements for the semantics-aware attacks. Indeed, we plan to investigate Deep Learning-based semantic attacks. Finally, we consider this research direction as an initial investigation to design a new class of semantics-aware recommendation systems that will be robust to all these advanced attacks.

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